

CERTIFICATE OF COMPLETION

This is to certify that

ROBERT SHOFKOM

through active participation and conscientious effort, has completed the program entitled:

CARRIER PACKET SOLUTIONS BASIC INSTALLATION INTRODUCTION

In recognition of this accomplishment to advance your professional skills, we are pleased to present this certificate this

the 9th

day of

July 1999



Trina M. Mullen

Vice President, Technical Education, N. A.

NORTEL TECHNICAL EDUCATION