

# Certificate of Completion

C u s t o m e r I n f o r m a t i o n a n d T r a i n i n g S e r v i c e s

*This is to certify that*

**ROBERT SHOFKOM**

*through active participation and conscientious effort, has completed the program entitled:*

**PASSPORT 7000 OPERATIONS AND MAINTENANCE**

*In recognition of this accomplishment to advance your professional skills, we are pleased to present this certificate this*

**the 28th**

*day of*

**April 2000**

*Andrea J. Wilson*

*Instructor*

*Irina M. Mullen*

*Vice President, Customer Information and Training Services*

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