

Certificate of Completion

C u s t o m e r I n f o r m a t i o n a n d T r a i n i n g S e r v i c e s

This is to certify that

ROBERT SHOFKOM

through active participation and conscientious effort, has completed the program entitled:

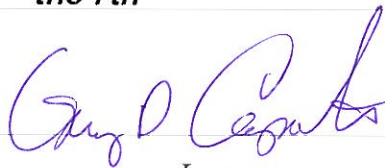
**UNIVERSAL EDGE 9000 DATA OPERATIONS, MAINTENANCE AND PROVISIONING
(OAM&P)**

In recognition of this accomplishment to advance your professional skills, we are pleased to present this certificate this

the 7th

day of

June 2000



Instructor



Vice President, Customer Information and Training Services