



**Manufacturer's Certification**

This Certificate Is Awarded To

**Robert E. Shofkom**

For Achieving the Certification Level of

**STRATAGY VOICE MAIL BASIC**

And is hereby recognized for

**TECHNICAL COMPETENCE ON STRATAGY VOICE MAIL SYSTEMS**

July 13, 2001

*Richard Lewandowski*  
National Training Manager

*Howard Kaymie*  
Instructor

**TOSHIBA**

Toshiba America Information Systems, Inc  
Telecommunication Systems Division